## Moving forward: Recommendations for Remote Consultations in Mental Health



Thank you to the public, patient and carer representative group who selected these recommendations from the Triangulation Report\* to produce this infographic.

Research is needed to evaluate the implementation of new pathways including blended approaches to service delivery and de-implementation of old ways of working.



Further research is required to better understand who remote consultations benefits and why, in order to make evidence-informed offers regarding the mode of service delivery and to provide increased choice.



Future research and evaluation strategies should specifically target the populations who have been under-represented in the data sets analysed to date.



Engagement from a variety of services e.g. charities, probation services, peer support groups and supported accommodation will be vital to understand how best to involve those people who are under-represented to address digital exclusion and existing inequalities.



Triangulation Report\* recommendations

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It is important that future work addresses questions of clinical effectiveness to ascertain which clinical pathways remote consultations are suitable for, before being routinely offered as the norm post-pandemic.



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